[](http://www.google.com/url?sa=i&rct=j&q=&esrc=s&source=images&cd=&cad=rja&uact=8&ved=0ahUKEwjjnOSTld_YAhVMhq0KHYPHB2UQjRwIBw&url=http://www.istqb.in/index.php/model/faq-s-mb-tester&psig=AOvVaw26CdYMaglakF2vFxtodbuU&ust=1516284234994504)

**Mohammed A Zahid**

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To seek a challenging Technical Lead position in Software Testing and Quality Management in an organization that offers career growth and a chance to achieve my goals in the field of Information Technology through persistence and hard work and that recognizes my talent and provides me with ample opportunities to be a leader in the new economy.

* A proficient QA Tester with 10+ years of experience in Software Verification & Validation
* Travelled to USA on L1 visa in 2014 and represented as a SME for all testing activities till 2017 (more than 2 years) and handled multiple complex projects during my stay. Possess in depth knowledge about all QA activities and played a major role in coordination of multiple projects from onshore
* Knowledge on Selenium (Web driver, TestNG, Selenium IDE)
* Expertise with Automation of API’s using SOA
* Implementation of Continuous Integration using GIT lab and Jenkins
* Experience in Ad hoc Testing and Interface Testing
* Extensive experience in Manual Testing of Standalone, Web based, GUI Applications
* Good at OSS Telecom with Ordering, Provisioning and Repair works(Including RX and IVR)
* Good Knowledge of Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC), and test methodologies
* Performed Sanity, System testing, Regression Testing, Integration Testing, End to end testing
* Experience in Designing and executing the automated scripts using Selenium and UFT and SOA
* Involved in Test Estimation, Test case Design, Test Requirements and Test Execution Review.
* Good at Bug Life cycle and reporting Test Metrics
* Database validation using SQL and MongoDB
* Team Player with good communication and inter personal skills

**Experience Details**

Currently working as Module Lead at Century Link India (Former Qwest Software Services) from July 2010 till date (Includes initial 5 months Contractual role from Artech Info Systems)

Previously worked with NOX IT solution from M

**Education details**

B.E (Telecommunication Engineering) from Dayanada Sagar College of Engineering College, VTU, Bangalore (Karnataka)

**Technical details**

Testing Tools : Selenium Suite (Selenium IDE, Selenium Server, Selenium Remote

Control, Selenium Grid, Selenium Java Client Driver); Agile; HPE Unified Functional Testing (UFT)

Operating Systems : Windows 8,9,10, XP/2003, UNIX

Database : Oracle 9i, 10g,MS SQL,MongoDB

Software Languages : SQL, Core Java

Web Service test Tool : Para soft SOA, Soap UI, Postman, and Bus Tester

Test Management Tool : Quality Center/Rally

Other Tools : Putty, WinSCP, WinMerge, Calliber,

Testing : Manual Testing, Mainframe Testing, Database Testing, Web Services Testing, API testing, Functional, Black Box, Integration, System, Smoke and Regression Testing.

**Project details**

Project 1. Repair Expert National Portal Service (Network management of trouble reports) Client : Century link US.

Technologies : Java, Putty, Soap UI, Oracle 10g

Team Size : 4

Duration : Sept 2011 –September 2014

Role : Test Engineer and Coordinator

Description:

RxNPS was implemented as a middleware service to cater the national and local network management of trouble reports for other service assurance tools of Century link. Later it is expanding to be a replacement for CEMR Mediacc project of Century link, which is responsible for managing customer trouble reports for local networks with bonded carriers.

RxNPS hides the complexity of ticketing scenarios from Quality Assurance applications.

My Roles and Responsibilities:

• Requirement Study, Review and Analysis.

• Test Plan, Design and execute System, Inter-system and Regression test cases.

• Defect Tracking, Analysis and Reporting & checking logs using Putty.

• Customer interaction and co-ordination with project stakeholders.

• Involved in preparing process artifacts like Weekly status reports, Project Initiation and closure Reports.

• Escalation of issues to Development team and co-ordination with them to resolve the issues.

• XML test validation using Bus tester and Para soft SOA, SOAP UI

Project 2 Data Communication Network Management Tool

Client : Century link US.

Technologies : Java, Putty, Selenium, Oracle10g

Team Size : 3

Duration : June 2012 – December 2012

Role : Test Engineer

Description:

The Century Link DCN is the management communications network embedded in the traffic network that allows NEs (Network Elements) to communicate with each other and to the Century Link OSS (Operations Support Systems) systems such as NMA and Transport

My Roles and Responsibilities:

• Requirement Study, Review and Analysis.

• Test Plan, Design and execute System, Inter-system and Regression test cases.

• Defect Tracking, Analysis and Reporting & checking logs using Putty.

• Worked closely with users and program developers to ensure application development meets with the user expectations

• Assisted client implement User Acceptance Test (UAT) including creating Test Plan, generating test data, designing test cases, preparing test environment and executing test.

• Escalation of issues to Development team and co-ordination with them to resolve the issues.

• In the regression phase, the project was automated using Selenium. I was responsible for developing a dynamic framework which could automate all the test cases

Project 3 Qwest RX

Client : Century link US.

Technologies : Java, Putty, UNIX, Oracle10g

Team Size :5

Duration : June 2016– till date

Role : IT project coordinator

Description:

Rx is the main trouble ticket entry and customer records lookup application for the DSL Repair Call Handling Center (RCHC) ,Broadband RCHC, POTS RCHC, PRISM RCHC and for the Enhanced Service Center (ESC) for voice-mail services on the Next Generation Mail Platform. It is used by Tier 1 screening agents in both internal Century Link call centers and in outsourced call centers to track the important details of a trouble call and to assist the agents in gathering information from various backend legacy systems. The backend systems with which Rx integrates are too many to mention, but some major ones are WFA/C (Work Force Administration / Control), TMS (Ticket Management System), Poll DSLAM, SOM (Service Order Manager), SAAFE Information Access (SIA) BOSS/CARS information, LOSDB (Location Operational Shared Database), MSN/DSL Workflow, OAS, DVAR, Ensemble, TRACS, OneRemedy , ICL etc. Rx will continue to grow in responsibility (per plan) as the months go by, so the list of integration points will continue to grow

My Roles and Responsibilities:

• Requirement Study, Review and Analysis of User stories.

• Test Plan, Design and execute System, Inter-system and Regression test cases.

• Defect Tracking, Analysis and Reporting & checking logs using Putty.

• Worked closely with users and program developers to ensure application development meets with the user expectations during back log grooming

• Assisted client implement User Acceptance Test (UAT) including designing test cases, preparing test environment and executing test.

• Escalation of issues to Development team and co-ordination with them to resolve the issues.

• For Regression Suite the project was automated using QTP. Helped team with D2link framework and repository storage in Gitlab

• Received extensive training for on Test Engineering Techniques at Century Link India.

• Received training on Basics of Selenium and QTP automation at CenturyLink India.

• Completed ISTQB Software testing foundation certification

• Received Spot Awards twice from Century Link India.

• Director’s appreciation from Onshore Century Link US.

• Wall of Fame and STAR award at Onshore Century Link US.